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# **Engagement Skills Refresher - Workshop Specification**

Engagement Skills Refresher is a quick and low cost way to keep the messages of the workshop front of mind, and encourage participants to embrace further techniques from the workshop that they may not have yet taken up in a practical sense.

### The workshop comprises:

- An Engagement Skills Trivia quiz (with prizes) which provides participants with a realistic idea of what they have retained.
- Discussion around key techniques and how they can and have been employed.
- Introduction to the eCall Plan
- Application of the Call Plan to some of the specific Important and repeatable meetings that participants encounter in their own working environment.

#### **Outcomes**

Participants will be re-familiarised with a number of the techniques that they covered in the original workshop, and should become more productive through the use of them. In particular they will have spent quality time planning a template for a repeatable meeting where the outcomes will be valuable and more likely achieved. From this they will have also have experimented how to do this with other key meetings they conduct.

## **Duration**

3 hours

## **Indicative Costs**

3 Hours Event for up to 20 participants - \$4,600 + GST

For further details contact John Williams on +61 419 713 087 or john.williams@jhw.com.au